

Service

dhs-Care & Software Rentals



The dhs-Care service contract offers you real added value and security for your dhs-Software allowing you to:

- maintain operational readiness
- receive ongoing updates
- benefit from new developments

Updates

Benefit from ongoing feature extensions and programme optimisations!

All version updates will be sent free of charge or are available for download. Master version updates are provided online.

dhs support hotline

Our support team can connect to your desk 'live' via Internet-based remote maintenance software or provide assistance by telephone or email.

Tasks such as

- **maintenance work**
 - **troubleshooting and**
 - **questions about programme features**
- can be handled directly and free of charge, saving you time.

Extended services

- **2-hour service quota** that you can use however you like
- **5% discount** on all dhs products for the duration of the contract



Information in the overview

- **Online update Downloads** of the latest master versions and programme versions
- Fast and unbureaucratic **urgent assistance** by phone for troubleshooting and maintenance work
- **2-hour service quota** to use however you like
- **5% discount** on all dhs products for the duration of the contract
- **Additional service and alternatives** to the maintenance contract:
 - **order dhs-2Care for 2 years**
- **Rent** software & cameras!

dhs-2Care

You can include dhs-2Care in your order without **any extra paperwork** and **without** a maintenance **contract**. You will receive all **services for a limited period of 2 years** from the date of invoice. The **5%** discount on all dhs products within the validity period does **not** apply in this case.

Hardware and software maintenance combined

Along with the option of combining the care and maintenance contract, we also provide **maintenance** for your existing **microscopes** in addition to **software maintenance**.

Our application engineer goes to the site, checks and cleans the optics, installs the software update, calibrates the system and instructs the users on the new software features.



Renting dhs software & cameras

As an alternative, we offer our software and dhs cameras for rent. The advantages are:

- **Liquidity preservation**,
low initial investment
- **Tax optimisation**
- Short notice period
- Flexible rental periods
- **dhs-Care included**
- **Runnability** when switching from new PC hardware

Contact us for a customised quote!



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dhs
Image Data Base

dhs
MicroCam

dhs
Cleanalyzer

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